

CliniSync CONNECTS

March 2017



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Dr. Anthony Bacevice's perspective on CliniSync

It's always great to have champions when you're trying to accomplish something different, difficult and innovative.

We're honored that Anthony E. Bacevice, Jr., M.D., a member of our CliniSync Advisory Council, wrote about the impact of electronic health records and the CliniSync Health Information Exchange on the medical profession and its patients.

In a recently published article in the Academy of Medicine of Cleveland & Northern Ohio (AMCNO) newsletter, *Electronic Health Records, CliniSync and AMCNO*, he explains the critical role hospitals, physicians, associations, and many of those who touch a patient's care have had on the formation and evolution of our organization.

Dr. Bacevice is past-president of AMCNO and Chief Medical Officer at University Hospitals Elyria Medical Center. He is a member of the CliniSync Advisory Council, which advises staff on operations, procedures and policies, and also provides recommendations to the Board of Directors. Here's a snippet of his comments:

One of the most important consequences of the EHR...is the ability to interconnect hospitals, laboratories, physicians and other providers for the purpose of exchanging data to support the care of the patient across multiple care sites and encounters.

Interconnection is through the health information exchange (HIE), which provides both the hardware and software to enable communication among these entities.

Wherever and whenever a patient encounters the healthcare environment, his or her information can be made available to those with a "need to know" to have all necessary information at hand for optimally efficient care delivery.

[Here is his article.](#) Thank you for your support, Dr. Bacevice!



We're in the news with EMTs

Emergency Medical Technicians (EMTs) in Northeast Ohio will now be able to access patient health information as they're doing their emergency runs, on the spot. **LifeSource Health Inc.** will begin operations in Ohio by deploying its **AtTheScene™** cloud-based mobile platform for EMTs.

After signing an agreement with CliniSync, the company also signed a pilot agreement with **Physicians Ambulance Service, Inc.**, which is an EMS service providing emergency medical transport of 55,000 cases per year in Northeast Ohio. We're excited to be involved in this new and critical development where patient health information can be used to provide the best possible care for Ohioans in an emergency. We will keep you updated on how it progresses.

Here is the news story in [Yahoo Finance](#).



Hospitals: Meet our new interface analyst

Aaron Nusstein, a data implementation manager, joined CliniSync and the Ohio Health Information Partnership this month as an Interface Analyst on CliniSync's Health Information Exchange team.

Aaron is responsible for managing the **existing hospital interfaces** that we currently have with our pool of 150 hospitals, most of which are live.

He will monitor any changes made to those interfaces and will ensure that any hospital upgrades are implemented smoothly. As the Interface Analyst, he will analyze data and improve our internal and external reporting processes, as well as create maintenance and status reports.

[Here's Aaron's biography.](#) He's a proud Miami U grad! To view other staff members' bios, go to [About Us/Staff](#) at www.clinisync.org.

Login or Sign Up

MyHolzer.com

Patient engagement = Better outcomes

Effective use of the patient portal

Confused about how to really get your patients to use your patient portal? Or maybe you haven't even started one yet.

Watch an online webinar on how to use the patient portal effectively. Get practical tips from **Scott Mash of CliniSyncPLUS** and **Kevin Waller, Director of Communications at Holzer Health System**. They present in a no-nonsense way how Holzer used its marketing team to effectively reach out to patients. You can follow his advice even if you're a small practice.

Here is the webinar link on

YouTube: <https://youtu.be/Y9h6LInCEI4>

We have a [CliniSync YouTube Channel](#) if you'd like to view any other videos and webinars produced this year.

In addition, Scott wrote an article as part of the Ohio Department of Health's continuing educational series on diabetes and hypertension that directly discusses the patient portal. This article focuses on:

- **Potential barriers** to success that must be addressed early in a project plan
- **Practical advice** provided by Holzer Health System staff on marketing and patient adoption tactics that led to their very successful and highly utilized portal
- **Research** showing why the portal should be the central technology tool for patient engagement

We published the article under [Communications/Success Stories](#) on our website.

Connecting Care with CliniSync



Leveraging the CliniSync HIE to Ensure CPC+ Success

Small & Rural Practices
Learning to Balance Your Patient Care with the CMS Payment Programs



April webinars for CPC+ and rural practices

Connecting Care with CliniSync: Leveraging the CliniSync HIE to Ensure CPC+ Success

Cathy Costello and Scott Mash of our CliniSyncPLUS team will hold the same webinar at two different times for your convenience, so please choose one webinar that's best for your schedule.

Dates and Times are:

April 11 @ Noon

April 12 @ 3:30 p.m.

This *Connecting Care With CliniSync* webinar will allow you to see how solutions and services within the CliniSync Health Information Exchange can assist you in meeting the requirements of the federal CPC+ program. This includes the Community Health Record, Exchange of CCDs, Contributing Data to the Community Health Record, Results Delivery and an upcoming solution called Notify, which will allow you to receive alerts when one of your patients is admitted or discharged from the hospital or the Emergency Department.

Please pre-register at:

<https://attendee.gotowebinar.com/rt/7896349844529541378>

Small & Rural Practices: Learning to Balance Your Patient Care With the CMS Payment Programs

Please choose one of the dates and times below. The same webinar will be repeated at both sessions.

Dates and Times are:

April 18 @ Noon
April 19 @ 3:30 p.m.

We realize how complicated it can be for small and rural practices to meet the requirements of payment programs under the Centers for Medicare and Medicaid Services (CMS). This *Learning to Balance Your Patient Care* webinar will focus on how you can meet the goals of these various payment programs while managing your chronic care and transitional care patients.

Please pre-register
at: <https://attendee.gotowebinar.com/rt/4019227753412871426>.



Welcome new practices and facilities!

We welcome new Community Members to CliniSync and hope you enjoy the benefits of health information exchange in your everyday work.

Ashland Mansfield Foot and Ankle Specialists
Beverly Medical Center
Buckeye Spine and Rehab in Lancaster
Brad and Elaine Lewis, MD in Lancaster
Fairfield Internal Medicine in Lancaster
CDC Physicians Organization/Ohio Kidney and Hypertension Center in Shaker Heights
Change/Family Medical Care in Weirton, WV
CV Medical Services in Beachwood
Charles R Keller, DO in Logan
Dermatology of Southeastern Ohio in Zanesville
Dialysis Clinic in Steubenville
Eye Surgery Associates of Zanesville
Frederic A Humphrey, DO in Marietta
Geriatric Associates of Zanesville in Crooksville
Jeffrey J Haggengjos, DO in New Lexington
Jessica Campbell, MD in Zanesville
John M Lepi, MD in Zanesville
Kidney and Hypertension Consultants in Canton
La Clinica Latina in Columbus
Mental Health America of Franklin County in Columbus
Neel Raya, MD in Lancaster
Nephrology Consultants of SEO in Zanesville
Physicians Group of Southeastern Ohio (PGSEO) in Zanesville (26 practices)
Podiatric Associates of SEO in Zanesville
South Court Family Physician in Medina

You can access a list and map of our [CliniSync Community Members](#) on our website. **If your practice or facility is "live" on CliniSync but is not on the map or listing, please advise us and we'll make sure you appear!** Please email us at information@clinisync.org with your practice name, address, county, and type of facility.



Submit a ticket...for super support!

CliniSync Support is happy to help with all requests, inquiries, or concerns regarding any CliniSync product you're using!

To provide the best service to our clients, **CliniSync Support** strives to reply to each ticket within one hour when submitted on our portal during business hours. You also can be assured that any critical issue called into our 24/7 Support line will be addressed within 15 minutes, if not immediately.

We have so many great CliniSync staff members who are diligently working with many clients and projects that they may not be able to address new issues or concerns immediately if you contact them. Going to your **CliniSync Support team** for all issues and requests for products you're currently using will deliver you the best possible service.

To reach CliniSync Support, you can submit a request at www.support.clinisync.org or call our 24/7 Support line at 1-800-645-8192.



CSOHIMSS wins Chapter of the Year

As past-president of the Central and Southern Ohio HIMSS, **Scott Mash** (center), Director of Consulting Operations and Outreach at CliniSync, received an award this past month from HIMSS for Chapter of the Year.

He worked tirelessly over the past year to hold events, webinars, lunch and learns, and other means of outreach to CSOHIMSS members. Congratulations, Scott!



4/5 is OHIT Day at the Statehouse

Ohio Health Information Technology Day

April 5, 2017

8:30 a.m. to 5:30 p.m. at the Columbus Statehouse

The theme for this year is Ohio SB 332 **Commission on Infant Mortality Recommendations & Health Information Technology.**

Learn about Ohio's efforts to reduce its infant mortality rate. The number of babies born in Ohio who die before their first birthday remains unacceptably high. Ohio ranks 45th in the nation for its overall infant mortality rate with a rate of 7.33 infant deaths per 1,000 live births. How can Healthcare IT help?

Find out at the 10th annual Ohio Healthcare Information Technology Day (OHIT Day), a collaborative effort between many chapters of HIMSS and OHIMA. OHIT Day is held at the Ohio Statehouse Atrium & Legislative Offices in Columbus to directly engage state officials and address Health IT for the benefit all Ohioans.

<https://www.eventbrite.com/e/2017-ohio-health-information-technology-day-tickets-30300152572>



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